Mia Juarbe

SUMMARY

Creative and detail-oriented Product Designer with a solid foundation in UX principles and a passion for crafting intuitive digital experiences. Skilled in Figma, Adobe Creative Suite, and user-centered design through hands-on academic and projects. Eager to contribute fresh ideas, tackle design challenges, and grow within a dynamic, impact-driven team.

EXPERIENCE

Paradigm Computer Group, Inc - Digital Product Designer
08/2024 - Current
Communicate with clients to develop user interface designs for web and mobile applications. Conduct user research, and create mockup illustrations of layouts to find solutions for stakeholders. Optimize existing products to resolve client issues. Review feedback and finalize the product design.

Mart Anthony's Italian Restaurant - Hostess/Take-Out Server
Chicago, IL • 04/2022 - 01/2024
Welcomed guests and handled inquiries with efficiency and professionalism. Managed reservations and seating applications to optimize flow and prevent overbooking. Assigned servers, monitored dining activity, and ensured high-quality service. Oversaw takeout and delivery operations, including order accuracy, driver coordination, and payment processing. Handled phone orders, balanced the cash register, addressed customer concerns, and maintained reservation systems.

Google - UX Design Certificate
Gained end to end product design experience, focusing on creating meaningful, user centered solutions. Conducted UX research, developed personas, and identified user pain points. Designed accessible wireframes and low fidelity prototypes in Figma and Adobe XD. Planned and facilitated usability studies, documented insights in spreadsheets, and synthesized findings using Miro. Applied research outcomes to build a high-fidelity website design.

PROJECTS

Guiding Hope Counseling Center - Website Design
11/2024 - 01/2025
Tools: Adobe Acrobat, Adobe Illustrator, GoDaddy, Wix, Calendly

CERTIFICATIONS

Excel Essential Training - LinkedIn
Google UX Design - Coursera

CONTACT

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SKILLS

- Design Tools: Figma, Adobe Xd
- Adobe Creative Suite: InDesign, Illustrator, Photoshop, Acrobat
- Soft skills: Communication, collaboration, leadership, problem-solving, detailoriented
- Coding skills: HTML, CSS
- User Research, usability, analytics
- Wireframing, prototyping
- Information Architecture
- Graphic design: Typography, color scheme, imagery, layout

EDUCATION

Bachelor of Arts: Graphic Design
Southern New Hampshire University
Expected in 04/2025

Some College: Computer Information Systems
Illinois Institute of Technology
Chicago, IL • 05/2022

Associate of Science: Computer Science
Harold Washington Chicago Community College
Chicago, IL • 05/2019