

Participant A				
Task	Click Path	Observations	Quotes	Task Completion
Write the task number and directions here.	Record what path the participant took to complete the task.	Note down behaviors, opinions, and attitudes along with any errors, issues, or areas of confusion.	Note any significant quotes (positive and negative).	Choose if the task was:  1 - easy to complete 2 - completed but with difficulty 3 - not completed
Prompt 1: Pick an item from the menu to add to your cart. "How easy or difficult was this task to complete? Was there an easier or alternative way that you could select items."	Opened app > tried scrolling > Clicked Menu > clicked item > nothing happened > clicked item again > clicked Add > clicked add to your cart	Tried scrolling on the main page under Menu. Nothing happened when clicking item itself. Seemed confused when the correct thing was to click add	"It was pretty easy. Maybe have the full menu on the main page so you dont have to waste time clicking"	1
Prompt 2: View your cart	Clicked view cart	No issues	N/A	1
Prompt 3: Select if you would like to pick up ASAP or schedule pick up. "Was it easy to pick a date and time? Is there anything you would change?"	Tried clicking pick up ASAP multiple times > Tried clicking schedule pick up > Tried clicking date or time	Seemed confused when nothing was clickable with pick up ASAP or schedule	"Nothing is clickable so I'm not sure what option to pick. And I wouldn't know how to change the date"	2
Prompt 4: Place your order	Clicked place your order	No issues	"Could I pay online or would I have to pay when I pick up"	2
Prompt 5: Add email if you want to add your appointment to your calendar. "Do you find it helpful to have this on your virtual calendar?"	Tried clicking the email typing space	Seemed confused when email was not clickable	"It would be very helpful to add to my calendar. Thats a good reminder. How specific would the calendar event be?"	2
<b>Additional Notes:</b> Add any notes about what the participant shares after the tasks are complete.				

## Participant B

Task	Click Path	Observations	Quotes	Task Completion
Write the task number and directions here.	Record what path the participant took to complete the task.	Note down behaviors, opinions, and attitudes along with any errors, issues, or areas of confusion.	Note any significant quotes (positive and negative).	Choose if the task was:  1 - easy to complete 2 - completed but with difficulty 3 - not completed
Prompt 1: Pick an item from the menu to add to your cart. "How easy or difficult was this task to complete? Was there an easier or alternative way that you could select items."	Opened app > tried scrolling > Clicked Menu > clicked item > nothing happened > clicked item again > clicked Add > clicked add to your cart	Tried scrolling on the main page under Menu. Nothing happened when clicking item itself. Seemed confused when the correct thing was to click add	"It was pretty easy. Maybe have the full menu on the main page so you dont have to waste time clicking"	1
Prompt 2: View your cart	Clicked view cart	No issues	N/A	1
Prompt 3: Select if you would like to pick up ASAP or schedule pick up. "Was it easy to pick a date and time? Is there anything you would change?"	Tried clicking pick up ASAP multiple times > Tried clicking schedule pick up > Tried clicking date or time	Seemed confused when nothing was clickable with pick up ASAP or schedule	"Nothing is clickable so I'm not sure what option to pick. And I wouldn't know how to change the date"	2
Prompt 4: Place your order	Clicked place your order	No issues	"Could I pay online or would I have to pay when I pick up"	2
Prompt 5: Add email if you want to add your appointment to your calendar. "Do you find it helpful to have this on your virtual calendar?"	Tried clicking the email typing space	Seemed confused when email was not clickable	"It would be very helpful to add to my calendar. Thats a good reminder. How specific would the calendar event be?"	2
<b>Additional Notes:</b> Add any notes about what the participant shares after the tasks are complete.				

## Participant C

Task	Click Path	Observations	Quotes	Task Completion
Write the task number and directions here.	Record what path the participant took to complete the task.	Note down behaviors, opinions, and attitudes along with any errors, issues, or areas of confusion.	Note any significant quotes (positive and negative).	Choose if the task was:  1 - easy to complete 2 - completed but with difficulty 3 - not completed
Prompt 1: Pick an item from the menu to add to your cart. "How easy or difficult was this task to complete? Was there an easier or alternative way that you could select items."	Opened app > tried scrolling > Clicked Menu > clicked item > nothing happened > clicked item again > clicked Add > clicked add to your cart	Tried scrolling on the main page under Menu. Nothing happened when clicking item itself. Seemed confused when the correct thing was to click add	"It was pretty easy. Maybe have the full menu on the main page so you dont have to waste time clicking"	1
Prompt 2: View your cart	Clicked view cart	No issues	N/A	1
Prompt 3: Select if you would like to pick up ASAP or schedule pick up. "Was it easy to pick a date and time? Is there anything you would change?"	Tried clicking pick up ASAP multiple times > Tried clicking schedule pick up > Tried clicking date or time	Seemed confused when nothing was clickable with pick up ASAP or schedule	"Nothing is clickable so I'm not sure what option to pick. And I wouldn't know how to change the date"	2
Prompt 4: Place your order	Clicked place your order	No issues	"Could I pay online or would I have to pay when I pick up"	2
Prompt 5: Add email if you want to add your appointment to your calendar. "Do you find it helpful to have this on your virtual calendar?"	Tried clicking the email typing space	Seemed confused when email was not clickable	"It would be very helpful to add to my calendar. Thats a good reminder. How specific would the calendar event be?"	2
<b>Additional Notes:</b> Add any notes about what the participant shares after the tasks are complete.				

Participant D				
Task	Click Path	Observations	Quotes	Task Completion
Write the task number and directions here.	Record what path the participant took to complete the task.	Note down behaviors, opinions, and attitudes along with any errors, issues, or areas of confusion.	Note any significant quotes (positive and negative).	Choose if the task was:  1 - easy to complete 2 - completed but with difficulty 3 - not completed
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Prompt 2: View your cart	Clicked view cart	No issues	N/A	1
Prompt 3: Select if you would like to pick up ASAP or schedule pick up. "Was it easy to pick a date and time? Is there anything you would change?"	Tried clicking pick up ASAP multiple times > Tried clicking schedule pick up > Tried clicking date or time	Seemed confused when nothing was clickable with pick up ASAP or schedule	"Nothing is clickable so I'm not sure what option to pick. And I wouldn't know how to change the date"	2
Prompt 4: Place your order	Clicked place your order	No issues	"Could I pay online or would I have to pay when I pick up"	2
Prompt 5: Add email if you want to add your appointment to your calendar. "Do you find it helpful to have this on your virtual calendar?"	Tried clicking the email typing space	Seemed confused when email was not clickable	"It would be very helpful to add to my calendar. Thats a good reminder. How specific would the calendar event be?"	2

## Participant E

Task	Click Path	Observations	Quotes	Task Completion
Write the task number and directions here.	Record what path the participant took to complete the task.	Note down behaviors, opinions, and attitudes along with any errors, issues, or areas of confusion.	Note any significant quotes (positive and negative).	Choose if the task was:  1 - easy to complete 2 - completed but with difficulty 3 - not completed
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Prompt 2: View your cart	Clicked view cart	No issues	N/A	1
Prompt 3: Select if you would like to pick up ASAP or schedule pick up. "Was it easy to pick a date and time? Is there anything you would change?"	Tried clicking pick up ASAP multiple times > Tried clicking schedule pick up > Tried clicking date or time	Seemed confused when nothing was clickable with pick up ASAP or schedule	"Nothing is clickable so I'm not sure what option to pick. And I wouldn't know how to change the date"	2
Prompt 4: Place your order	Clicked place your order	No issues	"Could I pay online or would I have to pay when I pick up"	2
Prompt 5: Add email if you want to add your appointment to your calendar. "Do you find it helpful to have this on your virtual calendar?"	Tried clicking the email typing space	Seemed confused when email was not clickable	"It would be very helpful to add to my calendar. Thats a good reminder. How specific would the calendar event be?"	2
<b>Additional Notes:</b> Add any notes about what the participant shares after the tasks are complete.				